KINGDOM OF SAUDI ARABIA

Ministry Of Higher Education

Najran University

College of Pharmacy

المملكة العربية السعودية

وزارة التعليم العالي

جامعة نجران

كلية الصيدلة

KPIs of the Pharmaceutical sciences program

KPIs Code	KPIs description	Target	Measurement Methods	Measuring Time	Data Source
KPI-P-01	Percentage of achieved indicators of the program operational plan objectives	80%	Percentage of performance indicators of the operational plan objectives of the program that achieved the targeted annual level to the total number of indicators targeted for these objectives in the same year	End of the year	Reports of the program operational plan implementation
KPI-P-02	Students' Evaluation of quality of learning experience in the program	80%	Average of overall rating of final year students for the quality of learning experience in the program on a five-point scale in an annual survey	End of the semester	Annual survey of final year students
KPI-P-03	Students' evaluation of the quality of the courses	80%	Average students overall rating for the quality of courses on a five-point scale in an annual survey	End of the semester	students survey for the quality of courses
KPI-P-04	Completion rate	50%	Proportion of undergraduate students who completed the program in minimum time in each cohort	Every year	Deanship of admission and registration
KPI-P-05	First-year students retention rate	90%	Percentage of first-year undergraduate students who continue at the program the next year to the total number of first-year students in the same year	Every year	Deanship of admission and registration
KPI-P-06	Students' performance in the professional and/or national examinations	80%	Percentage of students or graduates who were successful in the professional and / or national examinations,	Every year	Vice rector office

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KPIs Code	KPIs description	Target	Measurement Methods	Measuring Time	Data Source
KPI-P-07	Graduates' employability and enrolment in postgraduate programs (Within year of graduation)	80% 10%	Data collection form	1 years after the graduation	Graduate office and Deanship of postgraduates
KPI-P-08	Average number of students in the class	15	Data collection form	Every year	Program adminstration
KPI-P-9	Employers' evaluation of the program graduate's proficiency	80%	Average of overall rating of employers for the proficiency of the program graduates on a five-point scale in an annual survey	Every year	Graduate office
KPI-P-10	Students' satisfaction with the offered services	80%	Average of students' satisfaction rate with the various services offered by the program (restaurants, transportation, sports facilities, academic advising, ...) on a five-point scale in an annual survey	Every year	students survey for the offered services
KPI-P-11	Ratio of students to teaching staff	1:5	Data collection form (Ratio of the total number of students to the total number of full-time and full-time equivalent teaching staff in the program)	Every year	The program and Deanship of admission and registration
KPI-P-12	Percentage of teaching staff distribution a. Ph.D holder b. MSc c. BSc	60% 28% 12%	Data collection form (Percentage of teaching staff distribution based on Academic Ranking)	Every year	The program and Deanship of admission and registration

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KPI-P-13	Proportion of teaching staff leaving the program	< 10%	Proportion of teaching staff leaving the program annually for reasons other than age retirement to the total number of teaching staff	Every year	The program and Deanship of staff members
KPI-P-14	Percentage of publications of faculty members.	90%	Percentage of full-time faculty members who published at least one research during the year to total faculty members in the program	Every year	Data collection form
KPI-P-15	Rate of published research per faculty member.	1.0	Total number of refereed and/or published research to the total number of full-time or equivalent faculty members during the year	Every year	Data collection form
KPI-P-16	Citations rate in refereed journals per faculty member	20	Total number of citations in refereed journals from published research for full-time or equivalent faculty members to the total research published)	Every year	Data collection form
KPI-P-17	Satisfaction of beneficiaries with the learning resources	80%	Average of beneficiaries' satisfaction rate with the adequacy and diversity of learning resources (references, journals, databases… etc.) on a five-point scale in an annual survey.	Every year	students survey for learning resources, facilities and equipment
KPI-PH-1	Number of community education programs, consultancy and community service activities	5	Data collection form (Number of community programs, consultancy and community service activities in the academic year)	Every year	Data collection form
KPI-PH-2	Percentage of full time teaching staff actively engaged in community service activities.	50%	Data collection form (% of full time teaching staff actively engaged in community service activities in the academic year.)	Every year	Data collection form

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KPIs Code	KPIs description	Target	Measurement Methods	Measuring Time	Data Source
KPI-PH-3	% of courses in which student evaluations were conducted during the year.	100%	Data collection form	Every semester	Deanship of admission and registration
KPI-PH-4	Student evaluation of academic and career counselling.	4	Student evaluation of academic and career counselling on a five-point scale in an annual survey	Every year	students survey for academic and career counselling