



Code	Key Performance Indicators	Description	How is the indicator calculated?	Time of measurement
∞KPI-P-0	Percentage of achieved indicators of the program operational plan objectives	Percentage of performance indicators of the operational plan objectives of the program that achieved the targeted annual level to the total number of indicators targeted for these objectives in the same year	No. of achieved indicators / total No. of indicators.	Last 4 weeks in the academic year
∞KPI-P-0	Evaluation of quality of learning experience in the program	Average of overall rating of final year students for the quality of learning point experience in the program on a five scale in an annual survey	Total mean of satisfaction on the five unit-scale X 20	Last 4 weeks in the academic year
∞KPI-P-0	Students' evaluation of the quality of the courses	Average students overall rating for the quality of courses on a five-point scale in an annual survey	Total mean of satisfaction on the five unit-scale X 20	In the 1 st four week in the next semester
€KPI-P-0	Completion rate	Proportion of undergraduate students who completed the program in minimum time in each cohort	No. of students who complete the program in minimum time / Total no. of the students entering the program in the same cohort X 100.	In the 1 st four weeks of the next semester
°KPI-P-0	First-year students retention rate	Percentage of first-year undergraduate students who continue at the program the next year to the total number of first-year students in the same year	No. of students entering program who successfully complete first year / Total no. of the new students entering program X 100.	In the 1 st four weeks of the next semester
∞KPI-P-0	Students' performance in the professional and/or national examinations	Percentage of students or graduates who were successful in the professional and / or national examinations, or their score average and median (if any)	No. of graduates who succeed in SCFHS exam / total No. of graduates who examined SCFHS exam	According to the results disclosed by SCFHS.

√KPI-P-0	Graduates' employability and enrolment in postgraduate programs	Percentage of graduates from the program who within a year of graduation were: a. employed b. enrolled in postgraduate programs during the first year of their graduation to the total number of graduates in the same year	No. of graduates who employed/ total No. of graduates.	Last 4 weeks in the academic year
∧KPI-P-0	Average number of students in the class	Average number of students per class (in each teaching session/activity: lecture, small group, tutorial, laboratory or clinical session)	Average No. of students in each lecture.	In the 1 st four weeks of the next semester
³KPI-P-0	Employers' evaluation of the program graduates proficiency	Average of overall rating of employers for the proficiency of the program graduates on a five-point scale in an annual survey	Total mean of satisfaction on the five unit-scale X 20	Last 4 weeks in the academic year
∩·KPI-P-	Students' satisfaction with the offered services	Average of students' satisfaction rate with the various services offered by the program (restaurants, transportation, sports facilities, academic advising, ...) on a five-point scale in an annual survey	Total mean of satisfaction on the five unit-scale X 20	Last 4 weeks in the academic year
1¹KPI-P-	Ratio of students to teaching staff	Ratio of the total number of students to the total number of full-time and fulltime equivalent teaching staff in the program	The number of students as numerator and the number of faculty members as denominator.	Last 4 weeks in the academic year
-a¹¹KPI-P-	Percentage of teaching staff distribution	Percentage of teaching staff distribution based on: a. Gender	No. of teaching staff in each section / total No. of teaching staff.	Last 4 weeks in the academic year
-¹¹KPI-P- b	Percentage of teaching staff distribution	Percentage of teaching staff distribution based on: b. Branches	NA	NA
-¹¹KPI-P- c	Percentage of teaching staff distribution	Percentage of teaching staff distribution based on: c. Academic Ranking	No. of teaching staff holding PhD / total No. of teaching staff	Last 4 weeks in the academic year
¹¹KPI-P-	Proportion of teaching staff leaving the program	Proportion of teaching staff leaving the program annually for reasons other than age retirement to the total number of teaching staff.	No. of teaching staff leaving the program in certain year / Total No. of teaching staff in the same year X100	First 4 weeks of the next academic year
¹²KPI-P-	Percentage of publications of faculty members	Percentage of full-time faculty members who published at least one research during the year to total faculty members in the program	No. of publications in certain year / total No. of faculty members in the same year X 100	Last 4 weeks in the academic year

1°KPI-P-	Rate of published research per faculty member	The average number of refereed and/or published research per each faculty member during the year (total number of refereed and/or published research to the total number of full-time or equivalent faculty members during the year)	The number of published research as numerator and the number of faculty members as denominator.	Last 4 weeks of the academic year
1^KPI-P-	Citations rate in refereed journals per faculty member	The average number of citations in refereed journals from published research per faculty member in the program (total number of citations in refereed journals from published research for full-time or equivalent faculty members to the total)research published	Number of citations for papers of faculty members in refereed journals in certain year / Total number of faculty members in the same year.	Last 4 weeks of the academic year
1^VKPI-P-	Satisfaction of beneficiaries with the learning resources	Average of beneficiaries' satisfaction rate with the adequacy and diversity of learning resources (references, journals, databases... etc.) on a five-point scale in an annual survey.	Total mean of satisfaction on the five unit-scale X 20	Last 4 weeks of the academic year
KPI-RAD-1	Percentage of faculty members .participation in community service	Percentage of faculty members who participating in community services during the year to total faculty members in the program	No. of faculty members participating in community services in certain year / Total No. of faculty members staff in the same year X100	Last 4 weeks of the academic year
KPI-RAD-2	Percentage of faculty members participating in professional development activities.	Percentage of faculty members who participating in professional development activities during the year to total faculty members in the program	No. of faculty members participating in professional development activities.in certain year / Total No. of faculty members staff in the same year X100	Last 4 weeks of the academic year